attempt to cut in with humor simply for they will resent an	7
outsider making disparaging remarks about their canteen or their	
chairman. You will be on safer ground if you stick to scapegoats	
as the Post Office of the telephone system.	8
If you feel awkward being humorous, you must practice so	
that it becomes more natural. Including a few casual and	9
apparently off-the-cuff remarks which you can deliver in a relaxed	
and unforced manner. Often it's the delivery which causes the	
audience to smile, so speak slowly and remember that a raised	
eyebrow or an unbelieving look may help to show that you are	
making a light-heart remark	10

PART 3: READING COMPREHENSION (3%×15=45%)

Directions: Each of the passages below is followed by some questions. For each of the question there are four choices marked A, B, C and D. Read the passages carefully and choose the best answer for each of the questions. Then mark your answers on the ANSWER SHEET.

Passage One

It is practically an article of faith among many therapists that self-understanding is a prerequisite for a happy life. Insight, the thinking goes, will free you from your psychological hang-ups and promote well-being. Perhaps, but recent experience makes me wonder whether insight is all it's cracked up to be.

Not long ago, I saw a young man in his early 30s who was sad and anxious after being dumped by his girlfriend for the second time in three