

最新信息

刊物概况

新刊先睹

下期要目

过刊查询

录用文稿

· 过刊查询 ·

首页 - 过刊查询



网络编辑
管理系统



上海市图书馆学会
Shanghai Society for Library Science



专业学术



网络图林

沪ICP备05018142

虚拟咨询服务的发展研究

包平 (南京农业大学图书馆 江苏 210095)

董志昕 陈永忠 (南京农业大学图书馆 江苏 210095)

文 摘 本文综述了国内外图书馆虚拟咨询服务(VRS)的产生和发展概况,介绍了南京农业大学图书馆虚拟咨询系统开发的整体思路和技术探索,提出虚拟咨询服务应建立以用户为中心的理念。

关键字 图书馆 虚拟咨询服务 VRS 技术探索

Development and Research of Virtual Reference Service

Bao Ping, (Nanjing Agricultural University Library, 210095)

Dong Zhixing, Chen Yongzhong (Nanjing Agricultural University Library, 210095)

Abstract: This paper gives a summarize on the development of virtual reference service (VRS) among libraries at home and abroad, then introduces the thoughts and technology exploring in designing virtual reference system of Nanjing Agricultural University Library, finally puts forward the idea of taking user as the service center in developing virtual reference service system.

Keywords: Library, Virtual reference service, VRS, Technology exploring