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< Department of Management

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# Professor Jacqueline Coyle-Shapiro

**Professor of Organisational Behaviour**

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## About me

Jacqueline Coyle-Shapiro is a member of the Innovation Co-Creation Lab and the Radical Innovation, Team Processes and Leadership project. Prior to joining LSE, she was a Lecturer at the School of Management, University of Oxford.

Professor Coyle-Shapiro has published in such journals as the *Academy of Management Journal*, *Journal of Applied Psychology*, *Journal of Organizational Behavior* and the *Journal of Vocational Behavior*. She is currently Senior Editor at the *Journal of Organizational Behavior* and was previously a Consulting Editor for *Journal of Occupational and Organizational Psychology*. She is on the editorial boards of the *Journal of Applied Behavioral Science*, *Journal of Management* and the *Journal of Managerial Psychology*.

Professor Coyle-Shapiro's most recent book

The Employee-Organization Relationship (Applications for the 21st Century) was published in 2012 by Routledge.

Dr Jacqueline Coyle-Shapiro has been elected as President of the Academy of Management (AOM). Professor Coyle-Shapiro will begin her five year term on 10 August 2016 as Vice President-Elect and Program Chair-Elect. In 2019, she will become the 75<sup>th</sup> President of the Academy, the first time in the history of the AOM that a UK-based academic has been elected to the role.

[View CV \(PDF\)](#)

## Organisational Behaviour Faculty Research Group

### Expertise

Justice in organisations; psychological contracts; organisational citizenship behaviour; organisational change

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## My research



### Psychological contracts: past, present and future

Article

**Author(s)** Jacqueline A-M. Coyle-Shapiro, Sandra Pereira Costa, Wiebke Doden, Chiachi Chang



### Eyes wide open: perceived exploitation and its consequences

Article

**Author(s)** Ephrat Ofer, Jackie Coyle-Shapiro



### Beyond reciprocity: a conservation of resources view on the effects of psychological contract violation on third parties

Article

**Author(s)** Hong Deng, Jacqueline A-M. Coyle-Shapiro, Qian Yang

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# When firms break promises, employees may 'pay it forward' to colleagues and clients

Blog Post

Author(s) Jacqueline A-M. Coyle-Shapiro, Hong Deng

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