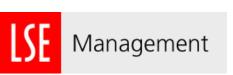
Browser does not support script.





Home About us

Study

Research

Events

Alumni

People

Staff and students [restricted access]

Home

Department of Management

People

How to contact

Department of Management London School of Economics and Political Science Houghton Street London WC2A 2AE

Room: NAB 3.12

Email: s.v.scott@lse.ac.uk Phone: +44 (0)20 7955 6185

Dr Susan Scott

Page Contents > BiographyResearch interestsRecent publications

Associate Professor (Reader) of Information Systems

Faculty Group: Information Systems and Innovation On Sabbatical leave 2014-2015 academic year

Biography

Dr Susan Scott is an Associate Professor (Reader) in the Department of Management. Her research focuses on technology, work and organisation from a management studies perspective. Susan has developed a major body of research examining the role of information systems in the transformation of work practices within the financial services sector. She has published on: the implementation of information systems for risk management; electronic trading; the strategic organisation of post-trade services; organisational reputation risk; enterprise resource planning and best practice. She is currently involved in research projects exploring the sociomateriality of service innovation and teaches a core Masters course in qualitative research methods for the ISI Group. Her background includes a BA in History and Politics (SOAS), MSc in Analysis, Design and Management of Information Systems (LSE), and a PhD in Management Studies (University of Cambridge).



LSE Experts profile

Research interests

- Implementation of information systems for risk management
- Electronic trading
- Strategic organisation of post-trade services
- Organisational reputation risk
- Enterprise resource planning and best practice
- Sociomateriality of service innovation

Recent publications

- What happens when evaluation goes online? exploring apparatuses of valuation in the travel sector Orlikowski, Wanda J. and Scott, Susan V. (2014) What happens when evaluation goes online? exploring apparatuses of valuation in the travel sector. Organization Science, 25 (3). pp. 868-891. ISSN 1047-7039
- The Society for Worldwide Interbank Financial Telecommunication (SWIFT): cooperative governance for network innovation, standards, and community Zachariadis, Markos and Scott, Susan V. (2014) The Society for Worldwide Interbank Financial Telecommunication (SWIFT): cooperative governance for network innovation, standards, and community. Routledge, London, UK. ISBN 9780415631648
- Entanglements in practice: performing anonymity through social

Scott, Susan V. and Orlikowski, Wanda J. (2014) Entanglements in practice: performing anonymity through social media. Sociomateriality. (In Press)

- Exploring material-discursive practices: comments on Hardy and Thomas' discourse in a material world Orlikowski, W.J. and Scott, S.V. (2014) Exploring materialdiscursive practices: comments on Hardy and Thomas' discourse in a material world. Journal of Management Studies . ISSN 1467-6486 (In Press)
- The algorithm and the crowd: considering the materiality of service innovation Orlikowski, Wanda J. and Scott, Susan V. (2014) The algorithm and the crowd: considering the materiality of service innovation.

MIS Quarterly Executive . ISSN 1540-1960 (In Press)

Complete list of publications

Share: Fig. 5

Copyright © LSE 2014 | Page updated 7 Aug 2014

Comment on this page | Freedom of information | About this site | Social media



Use of this website is subject to, and implies acceptance of, its Terms of use (including Copyright and intellectual property, Privacy and data protection and Accessibility). The London School of Economics and Political Science is a School of the University of London. It is a charity and is incorporated in England as a company limited by guarantee under the Companies Acts (Reg no. 70527). The registered office address of the School is: The London School of Economics and Political Science, Houghton Street, London WC2A 2AE, UK; Tel: +44 (0)20 7405 7686

Browser does not support script.

Browser does not support script.