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Understanding Violence In The Workplace: Social And Managerial Perspectives
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This symposium examines the issue of workplace violence from social and managerial perspectives. While the social perspective refers to an understanding of the general characteristics and impact of American history, culture, and societal attitudes, the managerial perspective focuses on the identification of sources and causes of violence in modern organizations as well as the development of appropriate prevention strategies and management plans. The current introduction paper first addresses the importance of recognizing workplace violence as one of the top managerial issues. It then provides an overview of literatures on major issues related to the study of workplace violence. The paper concludes with a summary of findings presented in each symposium paper.

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