

# HTTP Status 500 -

**type** Exception report

**message**

**description** The server encountered an internal error () that prevented it from fulfilling this request.

**exception**

```
org.apache.jasper.JasperException
    at org.apache.jasper.servlet.JspServletWrapper.service(JspServletWrapper.java:207)
    at org.apache.jasper.servlet.JspServlet.serviceJspFile(JspServlet.java:240)
    at org.apache.jasper.servlet.JspServlet.service(JspServlet.java:187)
    at javax.servlet.http.HttpServlet.service(HttpServlet.java:720)
    at org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:199)
    at org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:145)
    at org.apache.filters.SetCharacterEncodingFilter.doFilter(SetCharacterEncodingFilter.java:168)
    at org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:165)
    at org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:145)
    at org.apache.catalina.core.StandardWrapperValve.invoke(StandardWrapperValve.java:210)
    at org.apache.catalina.core.StandardPipeline$StandardPipelineValveContext.invokeNext(StandardPipeline.java:596)
    at org.apache.catalina.core.StandardPipeline.invoke(StandardPipeline.java:433)
    at org.apache.catalina.core.ContainerBase.invoke(ContainerBase.java:955)
    at org.apache.catalina.core.StandardContextValve.invoke(StandardContextValve.java:139)
    at org.apache.catalina.core.StandardPipeline$StandardPipelineValveContext.invokeNext(StandardPipeline.java:596)
    at org.apache.catalina.core.StandardPipeline.invoke(StandardPipeline.java:433)
    at org.apache.catalina.core.ContainerBase.invoke(ContainerBase.java:955)
    at org.apache.catalina.core.StandardContext.invoke(StandardContext.java:2460)
    at org.apache.catalina.core.StandardHostValve.invoke(StandardHostValve.java:133)
    at org.apache.catalina.core.StandardPipeline$StandardPipelineValveContext.invokeNext(StandardPipeline.java:596)
    at org.apache.catalina.valves.ErrorDispatcherValve.invoke(ErrorDispatcherValve.java:119)
    at org.apache.catalina.core.StandardPipeline$StandardPipelineValveContext.invokeNext(StandardPipeline.java:594)
    at org.apache.catalina.valves.ErrorReportValve.invoke(ErrorReportValve.java:117)
    at org.apache.catalina.core.StandardPipeline$StandardPipelineValveContext.invokeNext(StandardPipeline.java:594)
    at org.apache.catalina.core.StandardPipeline.invoke(StandardPipeline.java:433)
    at org.apache.catalina.core.ContainerBase.invoke(ContainerBase.java:955)
    at org.apache.catalina.core.StandardEngineValve.invoke(StandardEngineValve.java:127)
    at org.apache.catalina.core.StandardPipeline$StandardPipelineValveContext.invokeNext(StandardPipeline.java:596)
    at org.apache.catalina.core.StandardPipeline.invoke(StandardPipeline.java:433)
    at org.apache.catalina.core.ContainerBase.invoke(ContainerBase.java:955)
    at org.apache.coyote.tomcat4.CoyoteAdapter.service(CoyoteAdapter.java:157)
    at org.apache.coyote.http11.Http11Processor.process(Http11Processor.java:875)
    at org.apache.coyote.http11.Http11BaseProtocol$Http11ConnectionHandler.processConnection(Http11BaseProtocol.java:665)
    at org.apache.tomcat.util.net.PoolTcpEndpoint.processSocket(PoolTcpEndpoint.java:528)
    at org.apache.tomcat.util.net.LeaderFollowerWorkerThread.runIt(LeaderFollowerWorkerThread.java:81)
    at org.apache.tomcat.util.threads.ThreadPool$ControlRunnable.run(ThreadPool.java:689)
    at java.lang.Thread.run(Thread.java:619)
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**root cause**

```
java.lang.NullPointerException
    at org.apache.jsp.index_jsp._jspService(index_jsp.java:118)
    at org.apache.jasper.runtime.HttpJspBase.service(HttpJspBase.java:92)
    at javax.servlet.http.HttpServlet.service(HttpServlet.java:720)
    at org.apache.jasper.servlet.JspServletWrapper.service(JspServletWrapper.java:162)
    at org.apache.jasper.servlet.JspServlet.serviceJspFile(JspServlet.java:240)
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at java.lang.Thread.run(Thread.java:619)
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