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高层领导风格在企业系统生命周期各个阶段的权变性研究

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Research on top leadership style contingency throughout the enterprise information systems lifecycle

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摘要

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摘要 企业信息系统生命周期的各个阶段面临着不同的关键任务,需要高层管理者表现出不同的领导风格,通过 领导风格和企业信息系统生命周期各个阶段的匹配 以有效地促进企业信息系统在各个阶段的成功。通过对威 海一家具有较长信息化经历的企业进行案例研究发现,在系统采纳阶段,变革型的领导风格更有助于企业关注 于未来的发展并及时做出战略性决策:在系统实施阶段,交易型的领导风格更有助于管理和控制具体的实施任 务;在消化吸收和扩展阶段,变革和交易混合型的领导风格更有利于系统和企业内部业务流程的融合,以及系统 向外部供应链的扩展。本文的研究成果能够为企业在信息系统生命周期的不同阶段选择合适的信息化领导人 提供指导。

关键词: 企业信息系统生命周期 变革型领导 交易型领导 单案例研究

Abstract: There are various critical tasks in the different phases of Enterprise Information Systems (EIS) lifecycle, thus top management needs to exhibit different leadership styles, so as to guarantee the success in the each specific phase of EIS lifecycle. Based on an exploratory single case study of a corporation located in Weihai with a long term informationize process, it is found that transformational leadership is more effective for the adoption phase, transactional leadership is more effective for the implementation phase, and a mixed leadership style is more effective for the assimilation and extension phases. The study is able to provide guidelines for the firm to select the most appropriate top leaders taking charge of EIS throughout the lifecycle.

Keywords: EIS lifecycle transformational leadership transactional leadership case study

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