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**Study Of The Rate And Causes Of Islamshahr Urban Residents' voiding To Refer To The Health Centers For Receiving Health Services (2003)**

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### Abstract:

**Background:** It was believed that Inhabitant of Islamshahr avoid referring to their health centers and health posts to receive bargain medical services. In search for the rate and causes of such neglect, this study was formed. **Materials and Methods:** In a cross-sectional study from all urban centers and health posts under the supervision of Islamshahr health network, 712 files were selected randomly. **Results:** Investigating the selected files it revealed that 25% were complete, 51% were defective and 24% were blank. In other words, only 25% of the files were complete and 75% of the files showed lack of full participation in primary care services. In the process of evaluation of each separate service unit, more defective files were found in family planning and oral health programs. But in the prenatal care and growth observation units, the number of complete files was a little higher than the number of defective ones. This is probably justifiable de to free vaccination of children and pregnant women, which causes the customer to refer to the mentioned units. In search for the causes of this lack of participation, 533 defective files were selected and those families were interviewed through some questionnaires. **Conclusion:** In family planning and growth observation and prenatal care, the interviewees believed that there was no need for them to seek such services. This in turn shows their lack of knowledge about the necessity of these cares. In case of oral health, lack of such unite in the health center was mentioned as the reason. More details are discussed in the article.

### Keywords:

[Avoiding to refer](#) . [Islamshahr](#) . [health services](#)

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