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[IIM](#) > Vol.3 No.2, March 2011



The BP-M* Methodology for Process Analysis in the Health Sector

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ABSTRACT

In this paper we present the main phases of the BP-M* methodology and its application to a care pathway for patients in the Oncology Division of a large hospital, to evaluate pros and cons of different drug administration modalities and the impact of these modalities to the organizational process. BP-M* has been developed for the manufacturing sector but the relevance of business modeling, analysis and reorganization is not restricted to a specific sector. The aim of this work is to show its application to a real life study of a complex process in the health sector.

KEYWORDS

Methodology for Business Process Analysis, Process Simulation and Reengineering, Care Path-way

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