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经济管理

提升油气田服务保障水平的思考——以中国石油西南油气田为例

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摘要:

中国石油的矿区服务业务因油而生、因油而兴,在中国石油的发展历程中始终承担着重要职责。中国石油西南油气田公司确定了建设300亿战略大气区和一流天然气工业基地的奋斗目标,迫切需要矿区服务保障体系的支撑。为此明确了目标和服务理念,开展"三优一满意活动",推进标准化、"窗口化服务"新模式。本着油气主战场在哪里,矿区服务就服务到哪里的思想,承担龙岗净化厂供电供水项目和广安轻烃厂供配电业务,保障了生产、服务了生活。依托300亿战略大气区和一流天然气工业基地建设,提出矿区服务业务产业化发展思路:①坚持做精做优的原则,拓展生产物业、办公物业、生产后勤保障服务;②坚持业主至上的原则,大力发展社区服务业;③坚持以效益为中心的原则,实现主营业务和矿区服务业务双赢发展。

关键词: 油气田矿区服务 职责 战略大气区 推进标准化 发展思路 中国石油西南油气田

To boost the role of logistics services & property management at fields: A case study of the PetroChina Southwest Oil & Gasfield Company

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Abstract:

The logistics services & property management at all fields of PetroChina, starting from and rising in the petroleum industry, plays an important role in the whole development of oil and gas industry in China. With such goals as being the biggest gas zone with the annual gas production of 30 billion cubic meters and the first class natural gas industrial base, the PetroChina Southwest Oil & Gasfield Company relies on the robust support from the logistics guarantee system. In view of this, the service ideas and targets are first clarified; the movement of "to provide high" quality services, to have a good order, to create a beautiful environment, and to win public satisfaction" is then launched; and thorough inspection, company rectification, standardization work and window services are all implemented. With such a principle as "logistics services always goes along with the main gas field", the Department of Public Utilities & Logistics Services of PetroChina Southwest Oil & Gasfield Company undertook the tasks of the electricity and water supplying project at the Longgang Gas Sweetening Plant and the electric power supply and distribution project at the Guang'an Light Hydrocarbon Plant, as a result, providing good services for employees' livelihoods while guaranteeing gas production at fields. In the end, this paper presents the following ideas of how to provide good logistics services at oil and gas fields. (1) To stick to the principle of being the better and more excellent to extend its service to gas production fields, office areas, and logistics guarantee, etc.; (2) To stick to the principle of putting proprietors first to provide good services for the living area and promote the community services; (3) To stick to the principle of focusing on the benefit to achieve the win win development of main services and logistics services & property management at oil and gas fields.

Keywords: property management of oil and gas fields, major responsibility, standardization work, production guarantee, service for livelihood, win win development, PetroChina Southwest Oil & Gasfield Company

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