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1-888-469-7365

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Kreyòl ayisyen (Haitian-Creole)

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[More information](#)

Message to furloughed federal workers: If you have returned to work after claiming Unemployment Insurance benefits, we recommend you consider not certifying for benefits for the week ending October 20, 2013 if you are returning to work. This will help you avoid or minimize the repayment of benefits to the Department of Labor when you are retroactively paid.

If you are a Federal Employee and need to repay the UI Benefits that you received during your furlough, please use [this online form](#).

Due to the Federal Government shutdown, the regional and state job and unemployment rate statistics, which are scheduled for release on October 17, 2013 and October 22, 2013, will be delayed. Alternate release dates have not been scheduled.

Important Notice: Governor Andrew M. Cuomo signed into law legislation to reform New York State's Unemployment Insurance system. Changes affected both [employers](#) and Unemployment Insurance [claimants](#) beginning October 1, 2013.

[Jobs Express](#) - [Find Job Openings In Your Area](#)

[The New NY Bridge Project](#) - [Job Opportunities](#)

Area Unemployment Rates

The State Labor Department is your source for employment data in every region of the state. You'll find information broken down by major metropolitan areas as well as by county. Read the [latest report on area unemployment rates](#).

Statewide Jobs Data

What is the current unemployment rate in New York State? What industries gained the most jobs in the past month? You will find that information and more in our [latest job numbers report](#).

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Contact Us

Unemployment Insurance (UI)

[Individual UI Claim Assistance](#)

- (888) 209-8124
- (877) 358-5306 (Outside NYS)

[Other UI Contact Information](#)

NY.GOV ID Assistance

- (800) 833-3000

General Inquiries

Unrelated to Individual UI claim assistance

- (518) 457-9000
- (888) 4-NYSDOL (888-469-7365)
- (800) 662-1220 (TTY/TTD)

[E-mail](#)

NYS Department of Labor
Building 12
W.A. Harriman Campus

Report Fraud

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