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Our Mission

The Benchmarkina Network, Inc. is an international resource for business process research and metrics. We lead studies with over 140,000 process leaders in over 165 countries. We provide benchmarking training and research to individual companies. professional and trade associations, and industry and process based groups. Since 1992, our over 300 benchmarking studies have spanned virtually all processes and industries to identify measures and collect data to identify best practices including:

- Leading individual and groups of organizations in face to face benchmarking efforts:

Accounting and Finance Benchmarking Consortium

The Accounting and Finance Benchmarking Consortium (AFBC™) is an association of accounting and finance professionals that conduct benchmarking studies to identify

the best practices for accounting and finance that improve the overall operations of the members involved.

To identify "Best in Class" business processes, which, when implemented, will lead member companies to exceptional performance.

Benchmarking **Databases**

Tap into our existing databases of over 300 studies that are available to assist in jump-starting your benchmarking efforts. Since no database can cover all needs, we also support more customized research activities.

The Benchmarking Network has conducted over 3,000 site visits with companies to collect best practice information.

Request Information

Not ready to become a full-fledged member yet? See how you can use our databases, resources and contacts to facilitate your Benchmarking efforts. With over 300 completed studies, we have a comprehensive process and metric database to support your efforts.

Contact us directly via our Information Request Form. Its quick and easy, and we'll get in contact with you fast!

Real Benchmarking

Benchmarking how it. should be done; not just data but real people in face-to-face process discussions. Our process includes:

- Enlisting major global corporations
- Gathering databases of details and comparable measures
- Collecting detailed process information
- Identifying best practices and performers
- Face to face site visits with "Best Practice" companies

Request Information

Online Survey

We conduct a number of online surveys in a variety of topics. Currently, we are looking for both survey sponsors and participants.

- Sponsors define their own survey and topics
- Member participants can fill out surveys and receive results online in real time.

Online Survey

a variety of levels.

companies

best practices

vou

How we work with

We work to fit your

process improvement needs on

Administering surveys and

We access companies by:

· Assembling groups of

Request Information

Free Membership

Register here for membership in The Benchmarking Network and its international associations. Members are informed about upcoming Benchmarking studies and roundtables, receive newsletters and are added to the interest list for our projects. See how you can tap our databases, contacts and resources for your Benchmarking efforts!

Register for Free

Our Associations

The Benchmarking Network sponsors a number of associations to gather people with common interests. Membership in the association is provided at no cost. As companies sponsor efforts, members are invited by the sponsors to participate. We do not disclose the names of the sponsors. Only invited members are allowed to participate in a study. Participants also receive a summary of the study findings

Register For Free

Member Benefits

With your membership you will receive:

- A subscription to the E-Benchmarking Newsletter
- The opportunity to become involved in upcoming round table discussions.
- The privilege of being. invited into ongoing studies.
- The ability to participate in benchmarking surveys.

Register For Free

Fasttrakk™

A Fasttrakk™ study is a rapid methodology that derives results from telephone interviews. The advantages are speed and cost. A Fasttrakk™ is ideal as a start to identify key performance gaps and target more comprehensive Benchmarking activities

Fasttrakk™

creating databases Scheduling and leading site Providing expert opinions of

Creating

Benchmarking databases to support benchmarking efforts;

- Forming associations to share benchmarking information; and
- Conducting sessions and writing books and papers on benchmarking topics.

Outsourcing Your Benchmarking

The key reasons that organizations outsource internal services include:

- Outsource specialists have a better competency in delivering the process;
- The workload for the process varies, making it difficult to effectively staff employees year rounds
- The process benefits from outside experiences;
- Experienced specialists produce a higher quality result;
- Independence from the politics of the organization improves the service; and
- Experience means that outside providers can actually provide the service at a lower cost than doing it internally.

Outsourcing Benchmarking makes sense. Our clients have continually used our services to manage projects and facilitate the findings. We network over 5,000 process owners involved in Benchmarking and maintain relationships with key organizations that provide linkage to additional contacts. This allows us to forge out a custom group of Benchmark companies to meet very specific client needs.

Key Industry Associations

જ Here are a few of our top industry focused sites. To see a complete list, use the drop-down menu below.

- Insurance
- Financial and Banking
- Pharmaceutical
- Electric Utility
- Oil and Gas
- Manufacturing
- Health Care

Key Process Associations

Here are a few of our top process focused sites. To see a complete list, use the drop-down menu below.

- Procurement and Supply Chain
- Human Resources
- · Contact Center
- Customer Satisfaction
- · Infomation Systems
- Environmental
- Six Sigma

Contact Us



Monday-Friday 8am-5pm US CT Phone: 1-281-440-5044

Talk to one of our experts, 30+ years experience.

Career Opportunities in Benchmarking

Contact Us

Can't find what you are looking for?

Click here to view a list of all associations.

