浙江大学学报(人文社会科学版) 2011, 41(3) 170-179 DOI: ISSN: 1008-942X CN: 33-1237/C

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论文

变革型领导与团队交互记忆系统:团队信任和团队反思的中介作用

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摘要:

具有不同知识和专长的团队成员之间的合作与协调对团队绩效非常重要。作为团队处理和组织知识的一种方式,交互记忆系统能够整合成员的分布式专长以解决团队知识协作问题,从而使团队有效运行。虽然国内外不乏对团队交互记忆系统能够整合成员的分布式专长以解决团队知识协作问题,从而使团队有效运行。虽然国内外不乏对团队交互记忆系统影响因素的研究,但关于变革型领导对团队交互记忆系统的影响是现有研究欠缺的。变革型领导不仅影响团队成员的交流和互动,而且影响团队知识的获取与共享,对团队认知结构的建立和运用起着引导作用。240位企业员工的实证研究发现,变革型领导对团队交互记忆系统的专长、可信和协调维度具有显著的正向影响,团队信任和团队反思对变革型领导与团队交互记忆系统各维度的关系具有完全中介作用。

关键词: 变革型领导 团队交互记忆系统 团队信任 团队反思

Transfor mational Leadership and Team Transactive Memory System: Mediating Roles of Team Trust and Team Reflexivity

Abstract:

Teamwork and coordi nation among team me mbers with different knowl edge and expertise are of vital i mportance to team perfor mance . As teams process and organize knowl edge, the transactive me mory system combines me mbers'distributed expertise in an attempt to solve the problem of knowl edge coordi nationinteams, thereby allowingthe teams concerned to perfor meffectively. Although several studies have been conducted concerning the factors influencing the team's transactive me mory system, little research has been reported on the effect of transfor mational leadership on the team's transactive me mory system. Transfor mational leadership influences not only the communication and interactions among team me mbers, but also the acquisition and sharing of teamknowl edge, which plays a key rolein shaping and utilizing the team's cognitive structures. Results from a study of 240 company employees indicated that transfor mational leadership positively affected three dimensions of the team's transactive me mory system (i.e. specialization, credi bility and coordination). Moreover, the relationships were fully mediated by teamtrust and teamreflexivity. Implications for research on the team's transactive me mory system and means to developa mature team transactive me mory system by transfor mational leadership were also discussed.

Keywords: transfor mational leadership; teamtransactive memory system; teamtrust; teamreflexivity

收稿日期 修回日期 网络版发布日期

DOI:

基金项目:

通讯作者:

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